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Date
F2A7216A0-92

The owner lives alone with her dog in an apartment in Lewisville, Texas. She had not had any problems with the product which she purchased from an discount employee sales over two years ago. She had not used the product in the past 2 - 3 weeks. The owner was not at home on September 29, 1992, when the event occurred.

Some time between 2230 and 2245 hours on Tuesday, September 29, 1992 the subject toaster oven caught fire and ignited surrounding flammables. The fire report indicates that wood and paper were involved. No injuries were sustained.

The Fire Department was called by someone passing and seeing the smoke. Approximately \$10,000 damage was done to the apartment. Approximately \$10,000 damage was done to the apartment. The owner had no insurance on her personal belongings and had losses due to smoke damage. The dog suffered from smoke inhalation. Losses were also involved.



PRODUCT IDENTIFICATION:

The product involved in this case was a toaster oven manufactured by Black & Decker, Inc., 6 Armstrong Road, Shelton, CT. 06484. The primary labeling was destroyed by the fire and nothing on the front of the unit remained. The embossed rear bottom of the unit was labeled in part, "**** BLACK & DECKER *** MODEL NO TR63TY2 SHELTON, CONN *** 120 VOLTS 1500 WATTS *** 50 60 Hz AC ONLY *** HOUSEHOLD USE ONLY *** UL TOASTER LISTED 228E ***". (or 228B the final letter could be either)

The larger text on the bottom stated, "**** DISCONNECT TOASTER BEFORE CLEANING ****" (See photos #5 -#10) It should be noted that the Model number is different. The 'USE & CARE BOOK' gave the number 'TR068' on the cover while the model #TR63TY2 appears on the bottom of the unit.

STANDARDS INFORMATION:

There are no applicable Federal Standards for this product.

ATTACHMENTS:

1. Assignment and CPiR
2. Photographs of the unit involved.
3. Copy of the "USE & CARE BOOK"
4. Copy of the Fire Report

CONTACTPURPOSERESULTS

Owner

To obtain event scenario,
and product information
and use history.

Provided product
information.

Fire Department

To obtain event scenario,
and investigators reports

Provided the run
report.

LEWISVILLE, TX.

CONSUMER PRODUCT INCIDENT REPORT

Attachment #1

1. Name of Respondent Joyce Austin		2. Telephone No. (home) (work) (214) 315-2917 (214) 462 4787	
3. Street Address 247 E. Corporate Drive		4. City State ZIP Lewisville, TX 75067	
5. DESCRIBE ACCIDENT SITUATION OR HAZARD, INCLUDING DATA ON INJURIES. At around 2230 - 2245 hrs. on Tuesday, Sept. 29th, 1992 the toaster oven which was plugged in the wall but not ON caught fire with no one in the apartment. The Fire Department put the fire out. She does not know who has the toaster oven. She stated that it was either the Fire Department or the apartment complex. She believes that it should be available later. It should be noted that her dog was injured and is suffering from smoke inhalation. The damages to the apartment have been estimated at \$10,000.			
6. DATE OF INCIDENT(S) 9/29/92	7. IF INJURY OR NEAR MISS, OBTAIN AGE SEX AND DESCRIBE INJURY No injuries	8. VICTIM, IF NOT RESPONDENT NAME RELATIONSHIP	
9. DESCRIPTION OF PRODUCT Toaster oven		10. BRAND NAME Black and Decker	
11. MANUFACTURER/DISTRIBUTOR NAME, ADDRESS & PHONE Black and Decker (U.S.) Inc. 6 Armstrong Road Shelton, CT 06484 Gloria Fusco 1-800-323-1946		12. MODEL, SERIAL NO.'S TR 068 TR68TY2 13. DEALER'S NAME, ADRS & PHN Texas Instruments Employee P. O. Box 405 \Sales Lewisville, Tx. 75067	
14. WAS THE PRODUCT DAMAGED, REPAIRED OR MODIFIED? YES NO X IF YES, BEFORE OR AFTER THE INCIDENT? Describe		15. PRODUCT PRCHSED NEW X USED DATE PURCHASED July90 AGE 2 yrs	
17. HAVE YOU CONTACTED THE MANUFACTURER? YES NO X IF NOT DO YOU PLAN TO CONTACT THEM? YES X NO OTHER		16. PRODUCT HAVE WARNING LABELS? IF SO, NOTE: none known	
18. IS THE PRODUCT STILL AVAILABLE? YES NO IF NOT, ITS DISPOSITION fire Dept or apt		19. MAY WE USE YOUR NAME WITH THIS REPORT? YES X NO	
FOR ADMINISTRATIVE USE ONLY			
20. DATE RECEIVED 10/6/92	21. RECEIVED BY (Name & Office) William L. McMillen Dallas Satellite Office -FOWR		22. DOCUMENT NO. F2A7016
23. FOLLOW-UP ACTION 921009 CLUE 7102			24. PRODUCT CODE(S) 0216
25. DISTRIBUTION Orig: FOWR cc: REDACTED cc: Supv C E T		26. ENDORSER'S NAME & TITLE Claude E. Tolbert, Supervisory Investigator	

Attachment #4
921009 CWE 710:
Toaster Oven/Fire

1. Date of incident : 09/29/92 DOW: 3
2. Alarm time : 22:42:12
3. Time in Service : 23:47:24
4. Correct location of incident : 247 E CORPORATE DR
5. Zip code and census tract : 75067 21702
6. Occupant name : AUSTIN,JOYCE
7. Occupant telephone and Room or apt. :3151268 722
8. Owner name :
9. Owner address :
10. Owner telephone number :
11. Method of alarm from public : 7 TELE OR 911 TRANS. TO DISPATCH
12. Type of situation found : 11 STRUCTURE FIRE
13. Type of action taken : 1 EXTINGUISHMENT
14. Company district; Shift; Alarms ... : 316 A 1
15. Mutual aid : 0 NONE RECEIVED OR GIVEN
16. Number fire service personnel used : 020
17. Number of engines used at the scene : 003
18. Number of aerials used at the scene : 001
19. Number other vehicles used at scene : 004

1. Incident-related injuries : 000 000
2. Incident-related fatalities : 000 000
3. Complex : 42 APARTMENT
4. Fixed property use : 423 7-20 UNITS
5. Mobile property type : 08 NOT APPLICABLE MOBILE PROPERTY
6. Area of fire origin : 24 KITCHEN, COOKING AREA
7. Level of fire origin : 1 GRADE LEVEL TO 9FT ABOVE GRADE
8. Termination stage : 3 FIRE TERM IN/AFTER FLAME STAGE
9. Equipment involved in ignition : 25 PORTABLE COOKING,WARMING UNIT
10. Form of heat ignition : 20 HEAT ELECT EQUIP; INSUFF INFO
11. Type of material ignited : 60 WOOD, PAPER; INSUFF INFO AVAIL
12. Form of material ignited : 44 MAGAZINE/NEWSPAPR/WRITING PAPR
13. Ignition factor : 00 IGNITION FACTOR UNDETERMINED
14. Structure type : 1 BUILD. WITH ONE FIX PROP. USE
15. Construction type : 5 PROTECTED ORDINARY
16. Construction method : 1 SITE BUILT STRUCTURE
17. Extent of flame damage : 5 CONFINED TO FLOOR OF ORIGIN
18. Extent of smoke damage : 5 CONFINED TO FLOOR OF ORIGIN
19. Extent of water damage : 2 CONFINED TO PART OF ROOM/ORIG

1. Extent of fire control damage : 5 CONFINED TO FLOOR OF ORIGIN
2. Detector performance : 1 DETECT IN RM OF ORGN OPERATED
3. Sprinkler performance : 8 NO EQUIP PRESNT IN ROOM OF ORG
4. Type material generating most flame : 63 SAWN WOOD
5. Avenue of flame travel : 98 NO IMPORTANT FACT OF CONTRIB.
6. Type material generating most smoke : 63 SAWN WOOD
7. Avenue of smoke travel : 2 CORRIDOR
8. Method of extinguishment : 6 PRECON HOSE & HYDRANT OR DRAFT
9. Estimated dollar loss : 2000 Class 3
10. Time from alarm to agent application: 4 6 TO 9 MINUTES

11. Officer in charge : FLANAGAN
12. Date report completed : 10/02/92
13. Member making report if different : CUNNINGHAM, PAUL

14. Mobile property year; make; model :
15. Mobile property serial; license.... :
16. Equipment year; make; model :

ATTACHMENT #2
921009 CWE 7102
Toaster Oven
Fire - No Injury



Photo #1 - An over view of the toaster oven, "*** BLACK & DECKER Compact Oven Broiler *** TR068 ***", involved.

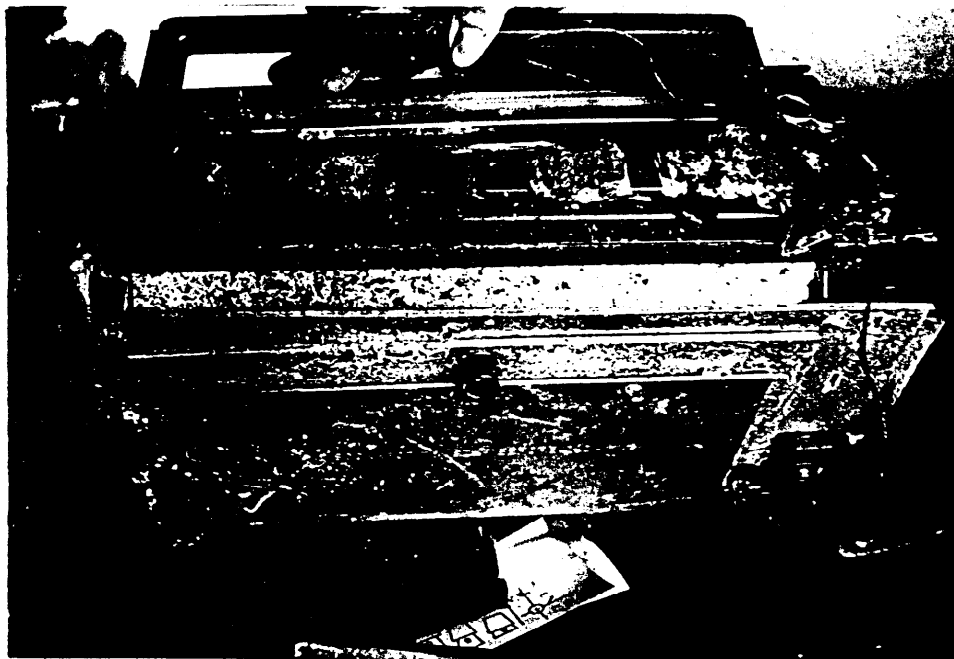
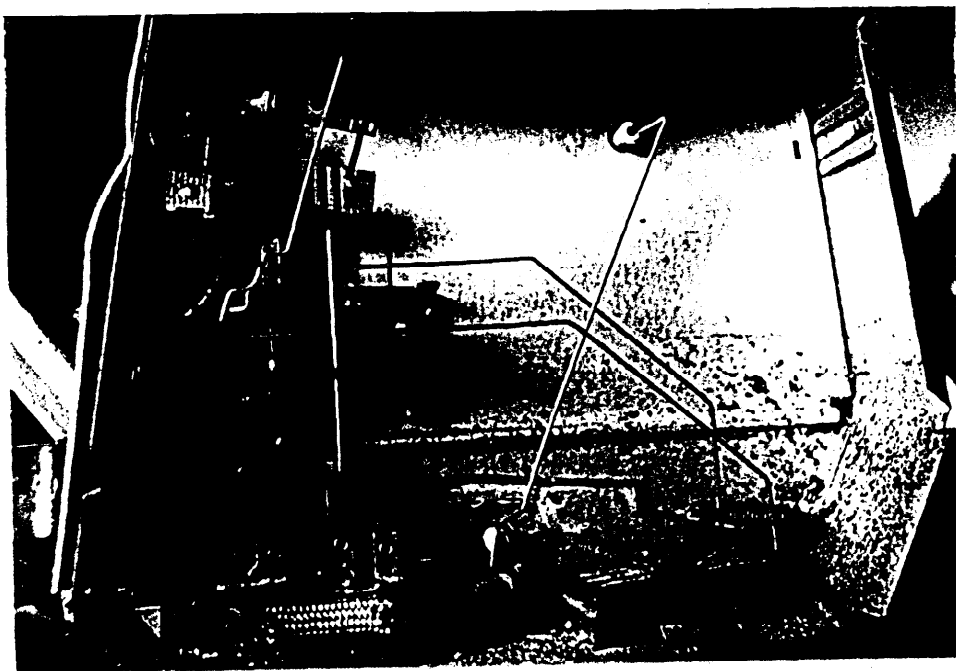
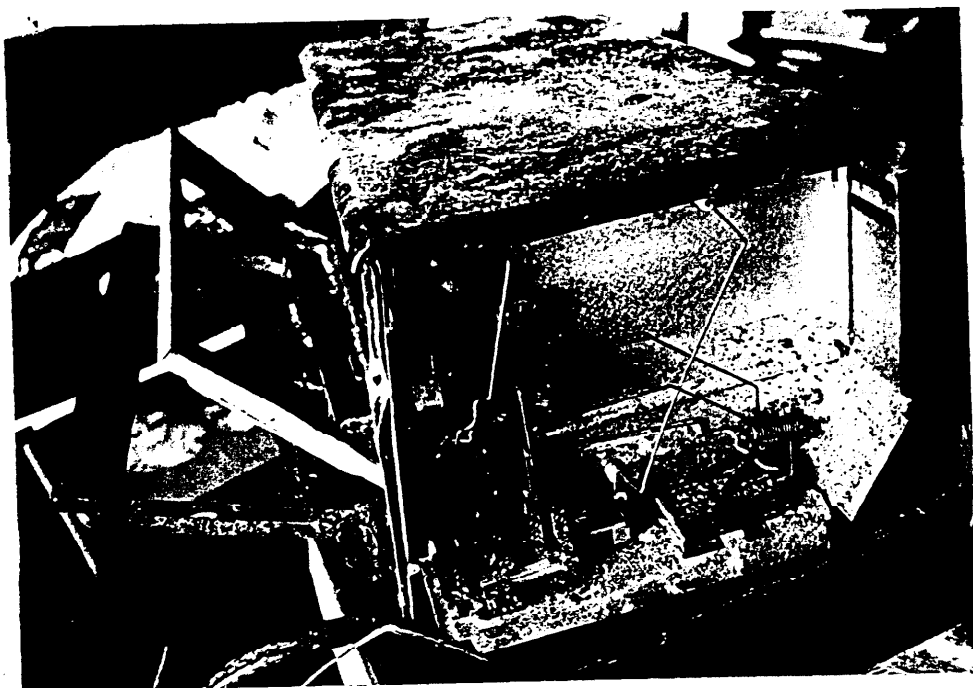


Photo #2 - The front bottom of the unit.

PHOTOS #3 & #4 - TWO VIEWS OF THE END TO THE RIGHT
of the door, exposed by the fire.

ATTACHMENT #2
921009 CWE 7102
Toaster Oven
Fire - No Injury



ATTACHMENT #2
921009 CWE 7102
Toaster Oven
Fire - No Injury

Photo #5 - 10 - Views of the beveled surface between the back and bottom of the product. The unit was labeled in part as follows:

**** BLACK & DECKER *** MODEL NO TR63TY2 SHELTON, CCNN *** 100 VOLTS 1500 WATTS *** 50 60 HZ AC ONLY *** HOUSEHOLD USE ONLY *** UL TOASTER LISTED 228E ****. (or 228B the final letter could be either)

The larger text on the bottom stated, "**** DISCONNECT TOASTER BEFORE CLEANING ****"

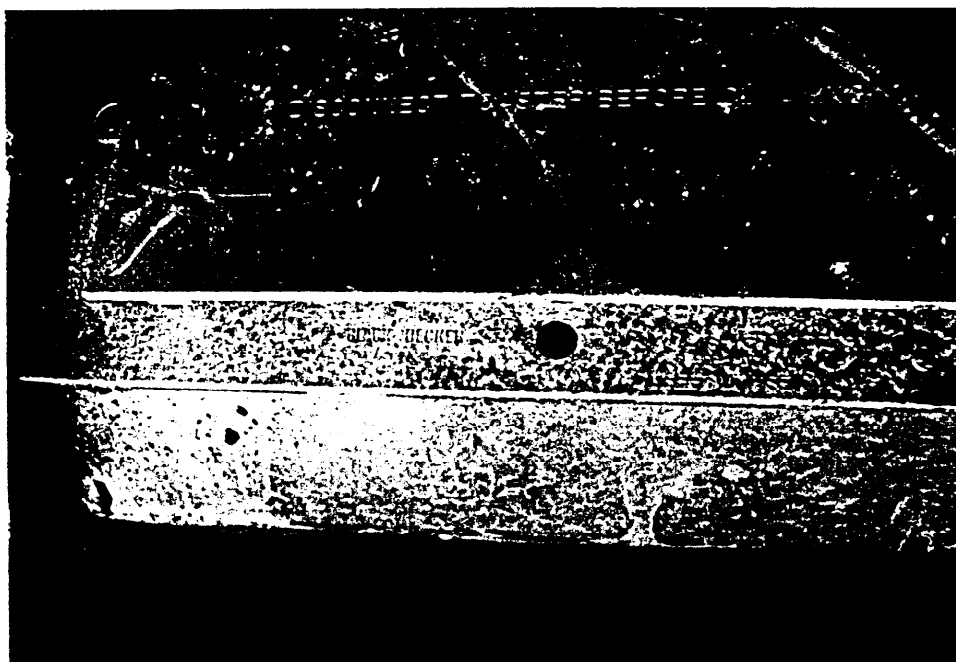


Photo #6 - See description above.

ATTACHMENT #2
921009 CWE 7102
Toaster Oven
Fire - No Injury

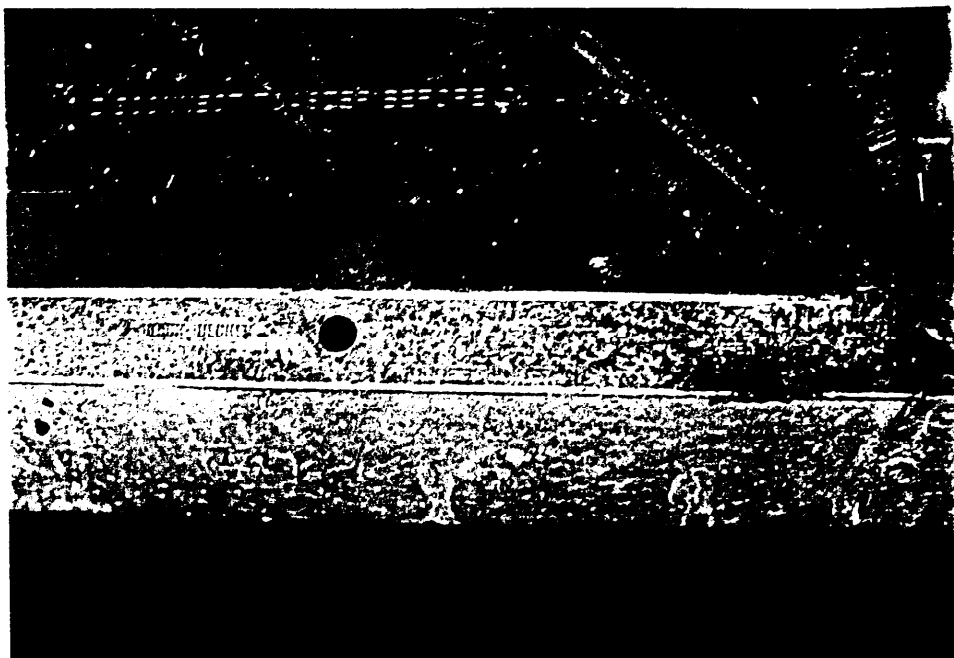


Photo #7 - See description Photo #5.

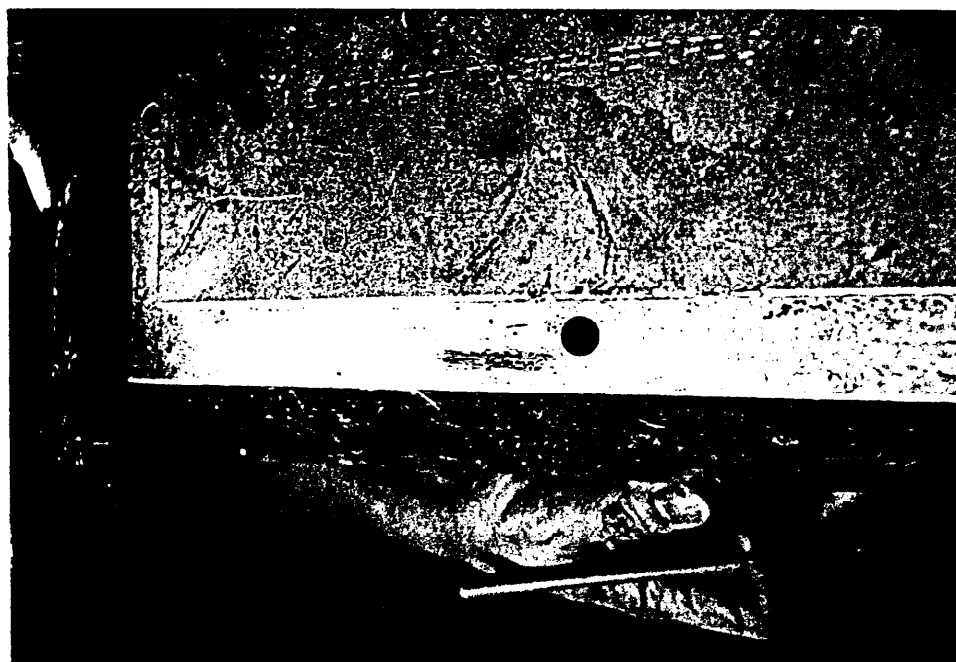


Photo #8 - See description Photo #5.

ATTACHMENT #2
921009 CWE 7102
Toaster Oven
Fire - No Injury

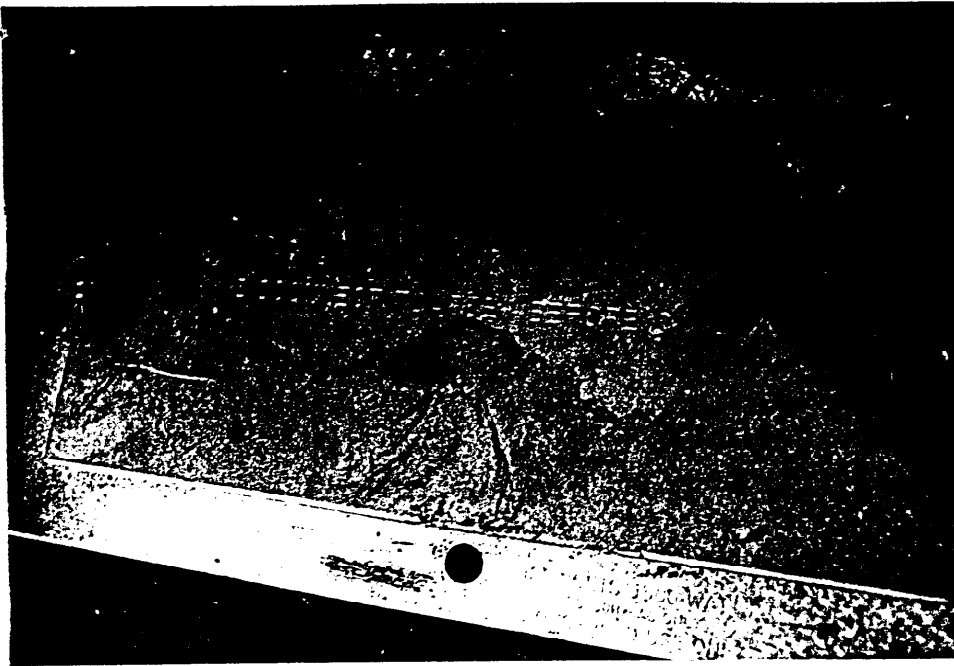


Photo #9 - See description Photo #5.



Photo #10 - See description Photo #5.

ATTACHMENT #2
921009 CWE 7102
Toaster Oven
Fire - No Injury



Photo #11 - The subject toaster oven was located in this corner over the dishwasher.

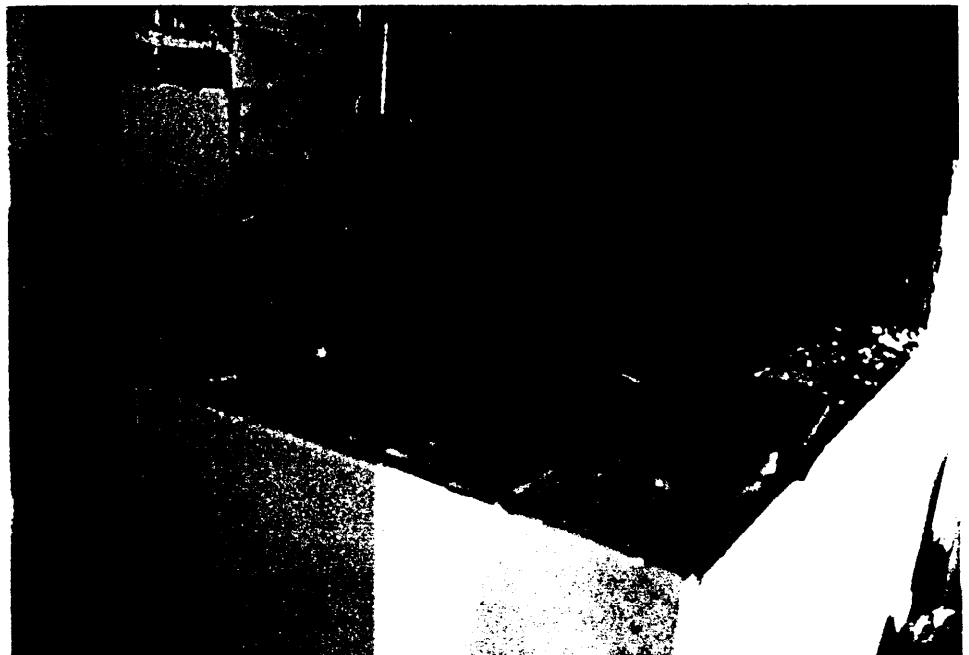


Photo #12 - The side of the kitchen opposite the dishwasher.

ATTACHMENT #2
921009 CWE 7102
Toaster Oven
Fire - No Injury

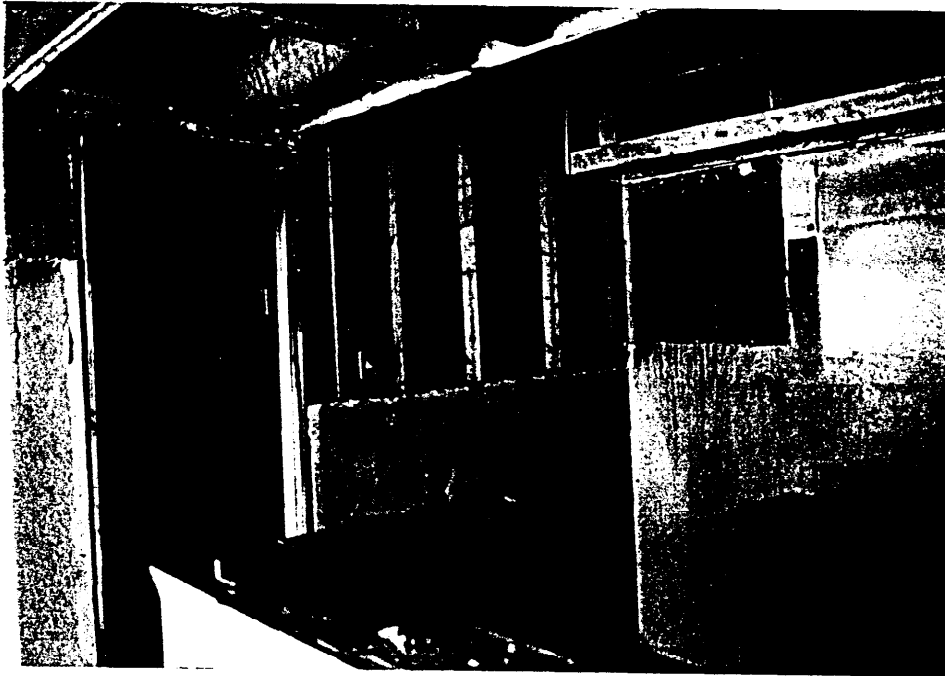


Photo #13 - A view of the opposite end of the kitchen.

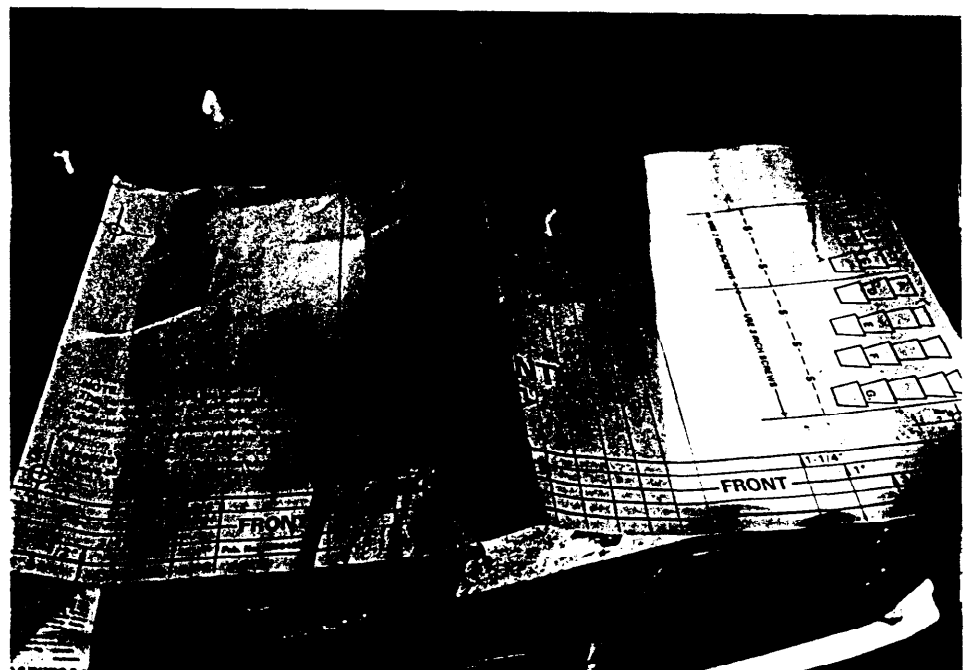


Photo #14 - The template to attach the unit to the under side of the cupboard. This unit was on the counter in the corner.

Need Service Or Accessories?

Service, if necessary, must be performed by a Black & Decker (U.S.) Inc. Household Appliance Company-Owned or Authorized Service Center. The Service Center nearest you is listed on a separate sheet in the carton or can be found in the yellow pages of your phone book under "Electric Appliances - Small - Repairing."

If mailing or shipping your Oven, pack it carefully in its original carton or any sturdy carton with enough packing material to prevent damage. Include a note describing the problem to our Service Center and be sure to give your return address. We also suggest that you insure the package for your protection.

Consumer-replaceable parts and accessories are also available at Black & Decker (U.S.) Inc. Household Appliance Company-Owned or Authorized Service Centers.

Full Two-Year Warranty

Black & Decker (U.S.) Inc. warrants this product against any defects that are due to faulty material or workmanship for a two-year period after the original date of consumer purchase or receipt as a gift. This warranty does not include damage to the product resulting from accident or misuse.

If the product should become defective within the warranty period, we will repair it or elect to replace it free of charge. We will return your product, transportation charges prepaid, provided it is delivered prepaid to any Black & Decker (U.S.) Inc. Household Appliance Company-Owned or Authorized Service Center.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Answers to any questions regarding warranty service/locations may be obtained by writing:

Consumer Assistance and Information
Black & Decker (U.S.) Inc.
6 Armstrong Road
Shelton, CT 06484

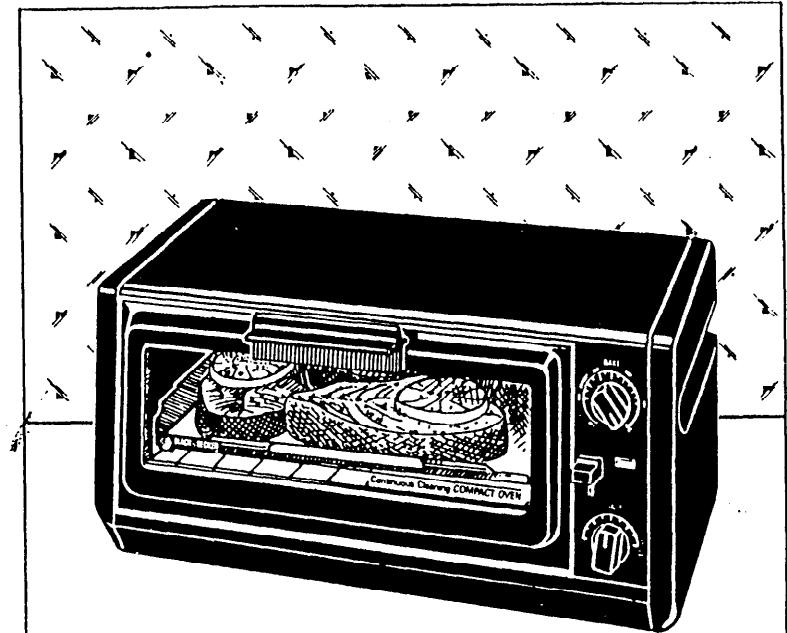
Every Black & Decker product is of the highest quality. If you have any questions concerning the use of your Compact Oven Broiler, please call us **TOLL FREE** - from 8:00 a.m. to 5:00 p.m. Eastern Time, Monday thru Friday at:

TOLL FREE# - 800-421-8668
(NORTH CAROLINA residents only)
TOLL FREE# - 800-222-2839



BLACK & DECKER®

Compact Oven Broiler



TRO68

1500 Watts, 120 Volts, 50/60 Hz, AC Only
Listed by Underwriters Laboratories, Inc.

Every Black & Decker product is of the highest quality. If you have any questions concerning the use of your Compact Oven Broiler please call us **TOLL FREE** - from 8:00 a.m. to 5:00 p.m. Eastern Time, Monday thru Friday at:

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(NORTH CAROLINA residents only)
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SAVE THIS USE & CARE BOOK

Attachment #3
921009 CUE 7102